



ADVANCED INFORMATION TECHNOLOGY CENTER

Keene Controls focuses on providing Hosting, High Availability Internet and Managed Services at the AITC/CSX facility along with providing Professional Services. Keene Controls' mission is to provide our data center customers with World-Class facilities and professional managed services for their critical business systems. Keene Controls will strive to provide our customers with the best service possible, a physical environment that is second to none, and technology solutions that meet their data processing needs for all types of platforms.

The 70,000 square foot facility, located on 23 acres of secured grounds, is a hardened state-of-the-art Facility representing the highest survivability and Security Standard available. Positioned on the second highest knoll in Jacksonville, 27 feet above sea level, the Facility is well outside the 100-year flood plain. It is not located near a rail line, airport approach or departure route, or any known hazardous material sites. The actual building has been designed to withstand and structurally survive hurricane force winds. The facilities' redundant commercial power, three independent generators, redundant air conditioning, un-interruptible power, and other systems are able to operate independently for up to 30 days at current occupancy levels. The building is outfitted with food, water, and bedding for 100 people for 30 days.

The data processing environment will be located in a contiguous, secure, access controlled portion of the Keene Controls Center. Furthermore, security sensors will be installed above and below the walls surrounding the area to notify the 24x7 guard force if anyone tries to enter the partitioned area without proper authorization. Closed circuit TV cameras are linked to anti-tampering alarms at the security office and will continuously record and monitor the area.

Keene Controls – Hosting and Managed Services

The state-of-the-art Advanced Information Technology Center (AITC) in Jacksonville, Florida, was designed to house and protect the business-critical systems of major corporations and their affiliate companies. It has provided commercial-grade services to customers for over 20 years. The AITC is owned by CSX and has a strong and financially stable future with a history of delivering value to its customers. This document provides a detailed overview of the facility. Managed services are tailored to the unique needs of each company hosted in the facility.

Keene Controls - Professional Services

Keene Controls Managed Services has a highly talented staff and industry-leading methodologies and vision that earned the respect and confidence of some of the best corporations. Keene Controls professional engineers provide innovative leadership, package integration and custom development targeted at your business needs.



Consultancy and Services Offerings Include:

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| Project Management | .Net Enterprise Architecture and Design |
| .Net Enterprise Development | Business Process Management |
| Business Intelligence Solutions | Telephony and CTI Solutions |
| Contact Center Solutions | Customer Relationship Management |

Keene Controls can assist you in achieving your enterprise goals by leveraging our experienced professionals at very competitive rates. Our services include definition, design, development, implementation, integration, and support for your enterprise solution.

We have experience in customizing and integrating IP PBX's (Traditional or VOIP), CTI (TDM), process automation and business rules solutions in multi-vendor environments. We can work at your site or remotely to provide implementation assistance with these sophisticated technologies.

Keene Controls Professionals can help you realize your goals by implementing and simplifying the management of these complex solutions and guide you through the entire project life cycle.

Keene Controls goal is to continue to improve the value we provide to our customers on the business side, and from a technology perspective. Keene Controls consistently seeks continuous improvement in support of making our customers' systems available and responsive. We are committed to providing a highly secured environment as well as the professional and personal relationships that will ensure you the continual availability of equipment and services.



Back-up Generators at Data Center



Data Center Security Center

