



**August 2008 Review**

Program Manager: **Keene Controls**

Prepared for: **Sample Company ABC**

ID: **SAMPLE-123**

Date: **08/27/07**

**Information Technology Audit Score Card**

Graded Category	Current	Period Ending	Period Ending	Period Ending	Period Ending
Asset Management	Grade	6/30/08	3/31/08	12/31/07	9/30/07
Managed Devices	B				
Physical Environment / Security	A	<b>B</b>	<b>B</b>	<b>C</b>	<b>N/A</b>
Power Requirements	B				
Device / Equipment Management	A				
Security	Grade	6/30/07	3/31/07	12/31/06	9/30/06
Security Monitoring	B				
Anti Virus	B				
Spam	A				
Security Audit	A				
Security Policy	A				
Firewall and Intrusion Detection	B	<b>B</b>	<b>B</b>	<b>C</b>	<b>F</b>
Password Strength	B				
Patch Management	B				
Group Policies	A				
Remote Access	B				
Email	B				
Instant Messaging	B				
Software Compliance	Grade	6/30/07	3/31/07	12/31/06	9/30/06
Core Applications	B				
Infrastructure Software	B	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>
Operating System Software	A				
Rogue / Unauthorized Software	A				
Disaster Recovery	Grade	6/30/07	3/31/07	12/31/06	9/30/06
Data Backups	B				
Disaster Recovery Policies	B				
Disaster Recovery Planning	A	<b>A</b>	<b>B</b>	<b>D</b>	<b>N/A</b>
Disaster Recovery Testing	A				
Network Reliability	Grade	6/30/07	3/31/07	12/31/06	9/30/06
Server Performance	B				
PC Performance	B				
Connectivity Uptime	A				
Load Balancing	A				
CPU Performance	A	<b>A</b>	<b>B</b>	<b>D</b>	<b>D</b>
Bandwidth Usage	B				
Service Level Agreement *	N/A				
Disk Usage	B				
Event Logging	A				
TCPIP Connectivity Metrics	B				
Communications	Grade	6/30/07	3/31/07	12/31/06	9/30/06
Phone Systems (PBX / VOIP uptime)	B				
Quality Of Service	B				
MOS Score	A				
VOIP - Jitter	A				
VOIP - Delay	B	<b>A</b>	<b>B</b>	<b>F</b>	<b>F</b>
VOIP - Bandwidth Usage	B				
VOIP - Compression Protocol	B				
VOIP - Service Level Agreement Compliance	A				

\* This is only scored with an agreement in place

N/A = Not Applicable to the environment