

Simplifying **Information Technology** (Detention and Prisons)



INFORMATION TECHNOLOGY SOLUTIONS THAT WORK FOR YOUR BUSINESS.

Active Infrastructure Management(AIM) is a professional information technology management firm that focuses on delivering proactive infrastructure management and professional support services...

Today's business leaders recognize that outsourcing and partnering make sense. Monitoring technologies, network operation centers, help desks and human capital are expensive and take years to mold into a model of efficiency.

Partner with us and enjoy uptime. It is impossible to know how well your IT organization is doing without facts and data. We go beyond providing simple data charts, we provide a quarterly IT Health Scorecard free of charge to our managed service clients. We leave no stone unturned!



SERVICES AVAILABLE

IT OUTSOURCING

Service level based monitoring and management of your IT Services and infrastructure

CO-LOCATION SERVICES

Secure hosting at a World-Class Data center for your mission-critical applications

PROCESS IMPROVEMENT

We take action to identify, analyze and improve existing IT processes within your organization.

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On-Demand Remote IT Monitoring

Maximizing system performance and uptime

When it comes to helping to ensure system availability, the best line of attack is to prevent problems before they occur. AIM's IT Services take this proactive approach to systems monitoring. They track components like servers, operating systems and network devices, and provide notification of potential capacity and performance problems. You can then take action to resolve service- impacting issues so they don't affect your business; saving you both time and money. From 24/7 availability monitoring to real-time performance reporting, we have services to cover your needs. Consider the advantages of this offering:

- Improved system performance and availability
- Reduced downtime
- Better capacity planning
- Single-sourced systems monitoring capabilities
- Enhanced employee productivity

Like to be hands on? AIM's Managed Services Portal is a value-added offering available to all Managed Services customers. Based on the specific services to which you subscribe, the web based portal gives you always-available access to important data such as infrastructure performance, problem and change activity, account information and more.

On-Demand Remote IT Management

Optimizing IT resources within your facility

Remote Managed IT Services is just the thing for small to mid-sized businesses looking to improve the performance and availability of their IT assets. With a holistic yet flexible menu of managed solutions to choose from, it provides the monitoring, management and remediation services needed to maintain complex IT infrastructures.. You get 24/7 expert support and reporting—via our state-of-the-art management system.

It's like having your own enterprise monitoring, help desk and reporting capabilities on site, with the services and tools that help your organization to:

- Eliminate the need to hire & retain specialized skill sets
- Decrease operational costs
- Leverage our investment in its industry-leading infrastructure, advanced technologies and skilled technical personnel
- Improve productivity and avoid downtime
- Maintain control over all internal IT assets
- Subscribe only to needed services

On-Demand Hosting Facility

Disaster Recovery / Hosting Facility

AIM focuses on providing Hosting, High Availability Internet and Managed Services at the AITC/CSX facility along with providing Professional Services. AIM's mission is to provide our data center customers with World-Class facilities and professional managed services for their critical business systems. AIM will strive to provide our customers with the best service possible, a physical environment that is second to none, and technology solutions that meet their data processing needs for all types of platforms.

The 70,000 square foot facility, located on 23 acres of secured grounds, is a hardened state-of-the-art facility representing the highest survivability and Security Standard available.

All of our On-Demand services are designed to make your IT simple, manageable and affordable. Let AIM manage your IT so you can better focus on your business. Outsource your IT to AIM today.